

FRAUD OR SCAMS ARE A CRIME



SCAMS ARE FRAUD
AND THE PEOPLE
BEHIND THEM
ARE CRIMINALS.



ANYONE CAN BE CAUGHT
BY THIS TYPE OF FRAUD,
THE CRIMINALS WORK
HARD TO TRICK PEOPLE
INTO BELIEVING THE SCAM
IS GENUINE. THEY WILL USE
ANY ROUTE TO DO THIS
SUCH AS BY LETTER, BY
PHONE, BY TEXT, ON THE
INTERNET AND BY EMAIL.

**THIS GUIDE IS HERE TO
HELP YOU!**

HERE ARE SOME TIPS ON HOW YOU CAN KEEP YOURSELF AND OTHERS SAFE:



It is ok to reject, refuse or ignore requests for your personal or financial information. Only criminals will try to rush or panic you.



Where possible, use a credit card when making purchases over £100 and up to £30,000 as you receive protection under Section 75 of the Consumer Credit Act. It could help you get your stolen money back.



Remember criminals impersonate the NHS and will use COVID as a reason to contact you. They also impersonate banks and the police. They trick people into making payments and accessing your personal and financial information.



Beware of 'phishing' emails where criminals impersonate trusted organisations to try to trick customers. They may use a 'hook' to try to get your attention.



If a price seems too good to be true, then it may be a criminal taking advantage of our keenness to try to steal from us. Remember to avoid those who encourage/push you to make payments outside of normal secure payment options.



Never allow other people to move money through your bank account. Money laundering is a crime that helps fund organised crime such as drugs, terrorism and human trafficking.

IMPORTANT THINGS TO REMEMBER

STOP

Taking a moment to stop and think before parting with your money or information could keep you safe.

ASK

If you're not sure speak to someone you trust, before passing on any personal or financial information.

CHALLENGE

Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

PROTECT

Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.

SEE OPPOSITE WHERE YOU CAN GET ADVICE

WHERE CAN I GET MORE INFORMATION OR SUPPORT?

To REPORT Fraud: Call **Action Fraud** on 0300 123 2040 or visit www.actionfraud.police.uk - the website also has advice on fraud.

TAKE FIVE:

www.takefive-stopfraud.org.uk is a national campaign offering straight-forward, impartial advice that helps prevent email, phone-based and online fraud - particularly where criminals impersonate trusted organisations.

FRIENDS AGAINST SCAMS:

www.friendsagainstscams.org.uk Join over 3000 people in Dorset to become a 'Friend' through an online or local face to face session, to learn about scams, how to spot and report them. You can join this National Trading Standards Scam team initiative as a business too.

CYBER AWARE:

www.ncsc.gov.uk/cyberaware/home is the government's advice on how to stay secure online. It explains how to protect your family and your business and customers from online or internet crime, also known as cyber crime.

For ADVICE on Fraud affecting you: contact Citizens Advice on 0808 223 1133 or check your local Citizens Advice by visiting www.citizensadvicebcp.org.uk or www.citizensadvisedorset.org.uk

For SUPPORT on Fraud affecting you: contact Age UK 01305 269444 for North, South & West Dorset or 01202 530530 for Bournemouth, Poole and East Dorset.